

Work Order ID 133624

Friday, June 12, 2015 10:50:29 AM

133624

Page 1

Item ID: D4983-041 *split* Accept ***N900040100*** Setup Start ***NS1***
 Revision ID: Stop ***NS2***
 Item Name: Cargo Hook Assembly
 Start Date: 6/12/2015 Start Qty: 8.00 ***8*** Cust Item ID:
 Required Date: 6/17/2015 Req'd Qty: 8.00 ***8*** Customer:
 Reference: REWORK

Approvals: Process Plan: *MF* Date: *15-6-12* Tooling: Date: Run Start ***NR1***
 QC: Date: SPC (Y/N): Date: Stop ***NR2***

Sequence ID/ Work Center ID	Operation Description	Set Up/ Run Hours	Tool ID	Tool #	Plan Code	Accept Qty	Reject Qty	Reject Number	Insp. Stamp
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Draw Nbr	Revision Nbr
D4983	F

150 0.00
150
 QC Memo 0.00
 Quality Control PULL FROM STOCK D4983-041 X 8
 AND BRING TO SMALL FAB TO REWORK
see attached e-mail

160 0.00
160
 Small Fab Memo 0.00
 Small Fab

MF 15-6-12
15-6-12 1 *φ*

170 0.00
170
 QC Memo 0.00
 Quality Control

QC5- Inspect part completeness to step on W/O

ref to Batch 01-16263-A-07

15-06-12 *DAS 9 9-89*

DQA: _____ Date: _____

**WORK ORDER NON-CONFORMANCE / UPDATE**

QA Closed: _____ Date: _____

Work Order update only ☐

Work Order: _____ Part No. _____ NCR No. _____		DISPOSITION Rework ☐ Scrap ☐ Use-as-is ☐ Suspected Unapproved ☐		AGAINST DEPARTMENT/PROCESS Skid-tube ☐ Machining ☐ Thermoforming ☐ Large Fab ☐ Cross tube ☐ Small Fab ☐ Finishing ☐ Composite ☐ Water Jet ☐ Prod. Eng. Coor. ☐ Rec/Store/Packaging ☐ Supplier ☐ Engineering ☐ Quality ☐ Other ☐					
Date :		Step #:		QTY Effective :			MRB (QSI042) Approval Completed By Lead hand / Supervisor Approval Verification QC / QA Coordinator Approval		
Description Work Order Deviation				Disposition					

Root Cause				FAULT CATEGORY																																																											
☐ Environment	☐ Design	☐ Doc/Data	☐ Equip/Tooling	☐ Handling/Pre	☐ Material	☐ Internal Transport	☐ Tribal Knowledge	☐ LOA	☐ Substation	☐ Past Expiry Date	☐ Misidentified	☐ No Re-verification	☐ Operator	☐ Offset/Setup	☐ Supplier	☐ Training	☐ Use for Testing	☐ Poor Information	☐ Rushing	☐ Product Improvement	☐ Process Improvement	☐ Manufacturing Process	☐ Past Due	☐ Pressure/Forced	☐ Bending	☐ Centre Not Concentric	☐ Cracks	☐ Crimp/Kink/Ripple/Wave	☐ Cuffs	☐ Crushing	☐ Heat Treat	☐ Wave/Twist in Tube	☐ Marks/Chatter	☐ Temperature/Cure	☐ Set-up	☐ BOM/Route	☐ Broken/Damage/Defect	☐ Inspection Incomplete/Unqualified	☐ Contamination	☐ Countersink	☐ Cut Too Short	☐ Instructions Incomplete/Unclear	☐ Drill Holes	☐ Power Loss/Surge	☐ Folio/Program	☐ Grain	☐ Weld	☐ Wrong Stock Pulled	☐ Out of Sequence	☐ Off-set	☐ Misabeled	☐ Fit/Function	☐ Misaligned/off center	☐ Positioned Wrong	☐ Outside Dimensions	☐ Over/Under tolerance	☐ Part Incorrect	☐ Part Lost/Missing	☐ Part Moved	☐ Drawing	☐ Finish	☐ Misread	☐ Turning Sequence
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180	Identify as per dwg & Stock Location: _____	0.00							
180									
Packaging	Memo	0.00							
Packaging									
190	QC21- Final Inspection - Work Order Release	0.00							
190									
QC	Memo	0.00							
Quality Control									

Ship in RA #133624 *MF 15-6-15*

MCJ *JUN 15 2015*

MF *15-6-12*

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Work Order update only ☐

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OTHER : _____																					

Picklist Print

Friday, June 12, 2015 10:50:27 AM

Page 1

Work Order ID: 133624

133624

Parent Item: D4983-041

D4983-041

Parent Item Name: Cargo Hook Assembly

Start Date: 6/12/2015

Required Date: 6/17/2015

Start Qty: 8.00

Required Qty: 8.00

Comments: IPP REV:A NEW ISSUE 14-03-022 JLM VERIFIED BY:DD IPP
REV:B 15.03.26 AS PER DWG REV.F DD VERF:JLM

Component Item ID/ Item Name	Replacement Item ID	Mfg/ Purch	Bin Item	Primary Location	Last Location	Route Seq ID	Unit of Measure	Qty on Hand	Qty per Kit	Total Qty	Qty Issued	Date Issued	Status
D4983-041		Manufactured	No				Each	0.0000		8			

D4983-041

Cargo Hook Assembly

**

1 x 130771

1 x 130763

1 x 130764

1 x 130765

1 x 130766

1 x 130768

1 x 130769

1 x 130773

16 June
F
15-6-12

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Root Cause		FAULT CATEGORY							
Environment ☐	No Re-verification ☐	Pressure/Forced ☐	Temperature/Cure ☐	Power Loss/Surge ☐	Positioned Wrong ☐				
Design ☐	Operator ☐	Bending ☐	Set-up ☐	Folio/Program ☐	Outside Dimensions ☐				
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Past Expiry Date ☐	Manufacturing Process ☐	OTHER : _____							
Misidentified ☐	Past Due ☐								

Melanie Fauteux

From: Nigel Forbes
Sent: Friday, June 12, 2015 8:05 AM
To: Chantal Lavoie; Mario Poulin; Melanie Fauteux
Subject: FW: Hook Issue
Attachments: dart cofc 6-11-2015.pdf

FYI

From: Jason Lindsay
Sent: June-11-15 4:39 PM
To: Nigel Forbes
Subject: RE: Hook Issue

Nigel,

Attached is the C of C for the D5010-3s that we sent.

Thank you,

Jason Lindsay

From: Nigel Forbes
Sent: Thursday, June 11, 2015 10:26 AM
To: Jason Lindsay; Ryan Williamson
Subject: RE: Hook Issue

Sure thing! Being worked on now. I'll indicate where they came from (i.e.: what hook batch it was removed from for traceability)

From: Jason Lindsay
Sent: June-11-15 1:20 PM
To: Nigel Forbes; Ryan Williamson
Subject: RE: Hook Issue

Nigel,

When you send the 8pcs of D5010-3 back to eugene on RMA 1301 will you please send them FedEx Int. Economy?

Thank you,

Jason

From: Nigel Forbes
Sent: Thursday, June 11, 2015 7:49 AM
To: Jason Lindsay; Ryan Williamson
Subject: RE: Hook Issue

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Morning!

Do we have a tracking number, please?

From: Jennifer Renwick
Sent: June-10-15 3:29 PM
To: Jason Lindsay; Carrie Pearson
Cc: Sian Willems; Nigel Forbes
Subject: Hook Issue

Hi Jason,

As discussed, this is the plan:

1- PAUL CALCATERRA ORDER

Hawkesbury will issue RMA for Paul Calcaterra

Eugene will contact customer and advise the issue and offer the no charge replacements (D5010-3 that is assembled with D5013-15 x1 bushing and D5109-1 x2 bushing). Ask for no charge PO (customer has to issue to Hawkesbury) and provide return instructions. Also need confirmation of if the customer will accept a C of C. If the customer accepts we will ship the no charge from Eugene. If the customer needs an ARC we will have to ship from Hawkesbury.

- Please ensure that you send Dart Hawkesbury Qty 9 D5010-3 that include the D5013-15 x1 bushing and D5109-1 x2 bushing

2- SEACOAST ORDER

Eugene already shipped no charge parts out and have sent the C of C, confirmed this was sufficient documentation. Eugene will provide RA instructions to have non-conforming parts returned.

3- Air Shasta Rotor and Wing

Shipment was returned to Hawkesbury due to customs issues, Carrie will contact customer and advise there was a customs issue (don't need to mention the conforming issue) Send out another chargeable order on customers orig. PO. Customer support will issue an RMA and credit for returned part.

Please let me know if there are any questions,

Jennifer Renwick
Customer Support

DART AEROSPACE
T 1 613 632-3336 > 277
F 1 613 632-4443
S jennifer.renwick
1 800 556- 4166
<http://www.dartaerospace.com>



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